

15 Integrations to enhance the guest journey

From pre-check-in and guest communication to upselling and reputation management, explore how different apps, tools, and services can support your business and staff throughout the guest journey.

DISCOVERY

Marketing & Reputation

Digital Marketing

Cloudbeds Amplify / A done-for-you service that boosts your online presence across websites, metasearch, SEM, and listings management.

The Hotels Network / Improves conversion and ADR by integrating into any website and delivering predictive on-page personalization.

Direct Booking Tools

CartStack / Recover 15%+ of lost bookings using abandonment reminder emails, texts, push notifications, and exit intent offers.

Whistle for Cloudbeds / Use Live Chat, integrated in your Booking Engine, to help potential guests find the information they need to drive bookings.

PRE-ARRIVAL & CHECK-IN

Guest Experience & Communication

Guest Registration

Whistle for Cloudbeds / Create a frictionless check-in experience process for guests & staff with digital registration cards and guest book.

CheKin / Allows properties to automate guest registration by securely capturing and verifying identification.

Autohost / Provides intelligent guest screening by using guest booking data and an algorithm to determine risk factors and prevent fraud.

Access Management & Door Locks

Room Access

FLEXIPASS / Provides keyless access by enabling guests' smartphones to be used as the room key. FLEXIPASS integrates with Whistle for Cloudbeds.

4SUITES / Cloud-based hotel door locks and mobile keys with a cloud management platform for monitoring, access control, and insights.

Transportation

Airport Pickup & Drop-Off

Welcome PickUps / Offers guests a personalized experience, including the ability to book a local driver for airport pickup and introduction to the city.

IN-STAY

Guest Experience & Communication

Communication

Whistle for Cloudbeds / Allows hotels and guests to communicate via messaging apps/web chat – pre, during, and post-stay.

Upsells

Whistle for Cloudbeds / Sends guests automated messages after check-in to get feedback and suggest any upsells or cross-sells.

UpsellGuru / A pre-arrival room upselling system that enables guests to bid on room upgrades, allowing guests to pre-book ancillary services.

Facilities & Operations

Housekeeping

Flexkeeping / A staff communication and hotel operations management platform that allows teams to easily organize workflows.

Restaurants & Eateries

Lightspeed / A leading cloud-based POS provider that can easily verify a guest's occupancy status and post restaurant charges to their room.

Poster / A cloud POS system for on-site hospitality restaurants that combines solutions for front office, inventory, finances, analytics, & CRM.

POST-STAY

Marketing & Reputation

Review Management

TrustYou / Improve your online reputation by automatically collecting post-stay surveys and publishing them directly to Google and more.

Reputize / Manage guest experience and online reputation through feedback and communication delivered throughout the guest journey.

Whistle for Cloudbeds / Collect guest feedback using surveys, request reviews by sending a link to your profiles, and send discount codes for future stays.

Cloudbeds has over 50 partner integrations with 1-click activation.

[Explore the Marketplace](#)

[CLOUDBEDS.COM/INTEGRATIONS](https://cloudbeds.com/integrations)